

Tour Participant Agreement

This agreement contains the terms and conditions by which Trans National Travel, Inc. in consideration for Participant's payment, agrees to provide these travel arrangements. These terms and conditions apply in their entirety to all trips shown in this brochure.

READ THIS AGREEMENT CAREFULLY BEFORE SENDING ANY MONEY!

RESPONSIBILITY AND LIABILITY Trans National Travel, Inc., (2 Charlesgate West, Boston, MA 02215) its employees, shareholders, officers and directors (collectively "DV") does not own or operate any entity which is to or does provide goods or services for your trip, including, for example, lodging facilities, transportation companies, local ground operators, including, without limitation, various entities which may utilize the DV name, guides, entertainment, food or drink service providers, equipment suppliers, etc. As a result, DV is not responsible for any negligent or willful act or failure to act of any such person or entity. In addition, DV is not responsible for any negligent or willful act or failure to act or any person or entity it does not own or control, nor for any act or inaction of any other third party not under its control.

Without limitation DV is not liable for any direct, indirect, consequential, or incidental damage, injury, death, loss, accident, delay inconvenience or irregularity of any kind which may be occasioned by reason of any act or omission beyond its control, including, without limitation any willful or negligent act, failure to act, breach of contract or violation of local law or regulation of any third party such as an airline, train, hotel, bus, taxi or van operator, local groundhandler or guide, whether or not it uses the DV name, financial default or insolvency of any supplier and/or restaurant which is, to, or does supply any goods or services for this trip. Participant agrees to seek redress or remedy directly with the respective supplier of goods or services and to not hold DV liable, in the absence of negligence on DV's part, for any loss, injury, death, delay, inconvenience or expense which results, directly or indirectly, from any act or omission, whether negligent or otherwise, of (i) any entity which is to or does provide goods or services in connection with the trip or any available option (e.g., concerning the quality of service or cleanliness or safety of a hotel, beach, sightseeing attraction, ship, aircraft, bus or other conveyance; sanitation or quality of food; problems regarding insects or animals; damaged, lost or delayed luggage; hotel overbooking; flight delays; labor unrest; acts of criminals or terrorists, etc.) or (ii) any other third party. Participant also agrees not to hold DV liable for circumstances beyond its control (mechanical failures, strikes, etc.), or for acts of God (weather, natural disasters, etc.).

Baggage is at "owner's risk" throughout the tour unless insured. The right is reserved to alter or cancel the itinerary, at DV's sole discretion, as may be deemed necessary or advisable. DV reserves the right to decline to accept or retain any passenger on any of its tours if, in its sole discretion, it deems accepting or retaining any such passenger as being detrimental to the tour. In the event any passenger is removed from a trip, DV's only obligation is to refund to that person that portion of the payment allocable to unused services.

All scheduled airline flights are occasionally subject to overbooking, delay or cancellation. If this occurs, DV will use its best efforts to assist clients in finding alternative arrangements. DV, however, is not responsible for any such events and the costs associated therewith. Changes in the Responsibility clause can be made only in writing signed by an officer of DV.

TOUR PRICE: Only items specifically stated in DV's current literature, the contents of which are made a part hereof, are included, provided that certain secondary features of tour packages (cocktail party, free sports, televisions, kitchenettes, availability of multiple restaurants at hotel, etc.) are based on supplier policy and may be changed, added or deleted at any time. DV has the right to substitute services or accommodations in similar categories for items listed in the literature. Please Note: DV reserves the right to re-invoice Participant(s) in case of an error made in computing invoiced price. Participants may be required to pay increased costs (to the extent of actual cost increases for scheduled air flights and tours) after booking but prior to departure without any right of cancellation or refund. DV is not responsible for any misprinted pricing and product information. Photos in this brochure are representative only, and DV does not guarantee sights will appear as depicted. If prices are misquoted, the passenger will be offered the tour at the correct price or he or she may cancel with a full refund.

RESERVATIONS AND PAYMENT: Pricing is based on double occupancy. If your roommate cancels and you do not have a replacement, you may be required to pay for single occupancy. Participant(s) may be required to pay a hotel imposed energy surcharge upon departure from the hotel. Bookings made using published airfares will be subject to a \$150 per person immediate deposit plus the full cost of the airfare. All package prices quoted with scheduled carrier airfares are not guaranteed until a deposit has been received. Full payment may be required at time of booking in order to guarantee a sale fare. If any airfare changes occur before full deposit is received, customers will be responsible for any increased costs. For all scheduled air vacation packages made or paid for within 21 days of departure, a mandatory \$25 fee will be assessed. Final payment for scheduled air vacations is due 60 days prior to departure. Any Participant who books less than 60 days prior to departure must include full payment. FOR HOLIDAY DEPARTURES (12/17/10-12/27/10; 2/18/11-2/27/11 and 4/15/11-4/24/11), FULL PAYMENT IS DUE SIXTY (60) DAYS PRIOR TO DEPARTURE AND IS NON-REFUNDABLE. Deposits for holiday departures are non-refundable. If the flight or tour is fully booked when your reservation is received, your payment will be returned within seven days. Even if you authorize us to put your name on a waiting list, DV will notify you within 7 days that your selected flight is fully booked. Payment and cancellation policies for groups are available upon request.

CANCELLATION, CHANGE AND REFUND POLICY:

THE RIGHT TO A REFUND IF A PARTICIPANT CHANGES PLANS IS LIMITED.

All requests must be in writing and sent (return receipt requested) to DV at the above address. DV will remit any refund to the Participant(s) within 14 days after receipt of the cancellation request, except for holiday departures. If documents have been mailed prior to the operator being advised of the cancellation, refunds will not be processed until the airline tickets/etickets have been returned to DV. The cancellation fee (per person) is as follows, based on the number of days prior to departure that we receive your notification:

Days before departure	your penalty is**
45 or more days	\$50 per person
44-31	\$150 per person
30-0	Full price of tour

Departures that fall during the weeks of 12/17/10-12/27/10; 2/18/11-2/27/11 and 4/15/11-4/24/11 will result in the above penalties in addition to the \$150 non-refundable deposit per person that was made at time of booking. In addition, there is no refund inside of 60 days for these departures. Cancellation inside of 60 days will result in loss of the full price of tour. DV reserves the right to issue scheduled air tickets at any time after receipt of deposit. Once tickets are issued, they are subject to airline cancellation fees up to the full value of the ticket fare.

Travel Protection is available and strongly recommended. Details on the Protection Plan are available in DV literature, on DV website www.discountvacations.com or from DV upon request.

** Except for holiday and other special departures noted in Reservations and Payment Section. Additionally, in all cases, total fee will be increased by any cancellation fee imposed by supplier(s) (including airlines, hotels & other suppliers of goods or services included in the tour).

A \$50 per person administrative fee will be applied to all cancellations made using any DV's Travel Protection Program.

Change fees, DV's Travel Protection Program fees, overnight fees, and cancellation fees are all non-refundable.

Any request for refund after a trip should be made within 30 days after completion of the tour. All appropriate receipts and documentation must accompany such refund request. No refund will be made for features the Participant opts not to use. DV offers refunds hereunder with the express understanding that acceptance of a refund by Participant(s) constitutes a waiver of any additional rights and remedies.

Change Fees for Scheduled Air Vacation Packages: Changes made to reservations will result in a \$50 DV change fee per

person plus any applicable supplier fees imposed by the airlines, hotel, or any other vendor. A change in passenger's name, destination, departure date, or return date may be considered a cancellation by the airlines, requiring the purchase of a new ticket with no right of refund on the original ticket.

AIRLINES, FLIGHT CHANGES AND DELAYS: Airlines scheduled to be used are stated in DV's current literature. Each Participant is subject to the ticket terms, tariffs and/or rules of the airline which, when issued, shall be the sole contract between the airline and the Participant. Inquire of the airline for details. Passengers are subject to the carriers' as well as governmental rules and regulations applicable to air transportation; violation of such rules or regulations or creation of any hazard may result in denial of boarding or removal from aircraft, in each case without refund or liability of any kind. Flight delays and rescheduling are unfortunate, but are an inherent risk of all air travel and are completely outside the control and responsibility of DV.

FLIGHT CHANGES: DV and the airline reserve the right to substitute any duly-licensed air carrier and/or to change the aircraft type, capacity and routing, and do not guarantee single plane or nonstop service. No refunds will be given for such substitutions or changes. INTERNATIONAL FLIGHTS ONLY: The operation of these flights is subject to the foreign government(s) involved granting landing rights for the flights. If the air carrier cannot obtain these rights, the flights will be canceled and full refunds will be made to all Participants within 14 days. Operational restrictions on flights may be imposed by the foreign government(s) involved.

BAGGAGE: Each Participant is allowed one or two pieces of checked baggage, not to exceed a total maximum weight of up to 50 lbs., which may or may not incur a fee, depending on the carrier, and 1 carry-on item. However, any additional luggage restrictions or fees imposed by the airline are the responsibility of the passenger. Carrier sets checked baggage size, fees and weight limitations. The carrier's liability for loss, damage or delay of baggage on international flights (including domestic segments of international journeys) depends on destination and shall be either (1) limited to approximately \$9.07 (U.S. currency) per pound, up to the maximum weight allowable per Participant in the case of checked baggage, and \$400 per Participant in the case of unchecked baggage or other property or (2) up to 1000 SDR per ticketed passenger; on U.S. domestic flights, the carrier's liability shall not exceed \$3,300 per Participant. All claims are subject to proof of amount of loss, and are solely the responsibility of the carrying airline. All baggage claims must be filed directly with the carrying airline or its representative immediately upon discovery of the claim. Operator offers, for purchase, protection plans that cover baggage, loss, damage or delay. Excess baggage may be carried for a surcharge if space is available, depending on carrier.

DOCUMENTATION: Please note, according to the U.S. State Department, all United States citizens are now required to present a valid United States passport when traveling by land or sea to the Caribbean, The Bahamas, Bermuda or Mexico. This is a change from previous documentation requirements. Please visit www.travel.state.gov for the most up-to-date information. Participant is solely responsible for determining and obtaining proper travel documentation such as visas, passports and notarized authorizations of a non-traveling spouse/parent for another to travel with a minor. Failure to carry proper proof of citizenship and other required international travel documentation may lead to denied entry to aircraft or foreign country. International travel documentation requirements change from time to time, differ by country, and vary according to the passenger's citizenship, age and status. All passengers are therefore cautioned to ensure directly with the respective authorities, before departure from the U.S., that each person traveling (including infants and children) is in possession of the current documentation required for that person to enter the country of destination and re-enter the United States. For all destinations, infants and children traveling without both parents must have a notarized letter from the parent(s) not traveling, a death certificate or the original court document specifying sole custody. No refunds will be made if improper documentation results in denied boarding or entry.

FORUM FOR DISPUTES: I agree for any dispute concerning, relating, or referring to this contract, the brochure, or any other literature concerning my trip, or the trip itself shall be resolved exclusively by binding arbitration according to the then existing rules of the American Arbitration Association in Boston, Massachusetts. Such proceedings will be governed by substantive Massachusetts law.

CHECK-IN PROCEDURE: Failure to check-in at least two hours prior to departure may result in denied boarding; no refund will be made. Please call the confirmation phone number enclosed with your flight documents. Travel Protection is available and strongly recommended. Details on the Protection Plan are available in DV's literature, on DV's website www.discountvacations.com or from DV upon request.

PRICING: Pricing is capacity controlled and subject to change without notice. Once booked a lower price will not be honored. Pricing is valid at time of booking only, and misquotes will not be honored.

125% Best Price Guarantee

DV has the absolute best prices available - and we guarantee it. In the unlikely event you should happen to find a better rate on the same vacation, we'll happily give you 125% of the difference! Now that's confidence you can trust!

Terms & Conditions

- Complete vacation package (roundtrip airfare and hotel / resort stay) must be fully reserved with DV.
- Comparable trip found must be for the exact same vacation - including flight times, class and base fare of airfare service, airline routing, room category and dates, and must be available.
- The 125% Best Price Guarantee applies only to prices both advertised and available to the general public. This does not include corporate discounts or rates; membership based websites, group, rewards program, incentive, meeting, convention, consolidator or interline prices; or prices available only by using a coupon or other promotion not offered to the general public or direct airline special fares.
- You must provide a link to the site or official written documentation where comparable trip was found at a lower price within 48 hours of original reservation.
- Taxes, fees, insurance, protection plans, VIP Express checkin (charter flights only), resort credits, excursions and other select charges do not apply.
- Guarantee applies to new bookings only and must be claimed within 48 hours of reserving your trip with DV by calling 888-468-6846.
- If DV confirms you have found a better rate, we will match the price by adjusting your booking and within 30 days we will issue a DV credit for 25% of the price difference.
- Credit must be used at DV only within 12 months of issue date and is valid only to customer on original reservation. Credit can be used toward any future DV package.
- This guarantee may be discontinued or modified at any time. Any open claims will be honored should this Guarantee change.